AGENDA

Meeting:	**WILTSHIRE POLICE AND CRIME PANEL**
Place:	**The Wessex Room, Corn Exchange, Devizes, SN10 1HS**
Date:	**Thursday 9 June 2022**
Time:	**10.00 am**

Please direct any enquiries on this Agenda to Kevin Fielding, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01249 706612 EXT 21612 or email kevin.fielding@wiltshire.gov.uk

Membership:

Cllr Abdul Amin - Swindon Borough Council
Mamie Beasant - Co-Opted Independent Member
Cllr Steve Bucknell - Wiltshire Council
Cllr Daniel Cave – Wiltshire Council
Cllr Ross Henning - Wiltshire Council
Cllr Jenny Jeffries - Swindon Borough Council
Cllr Brian Mathew - Wiltshire Council
Cllr Kevin Parry - Swindon Borough Council
Anna Richardson - Co-Opted Independent Member
Cllr Tony Pickernell - Wiltshire Council
Cllr Carol Shelley - Swindon Borough Council
Cllr James Sheppard - Wiltshire Council
Cllr Elizabeth Threlfall - Wiltshire Council

Substitutes:

Cllr Dominic Muns - Wiltshire Council
Cllr Caroline Thomas - Wiltshire Council
Cllr Mary Webb - Wiltshire Council
Cllr Sarah Gibson - Wiltshire Council
Cllr Adrian Foster - Wiltshire Council
Cllr Gordon King – Wiltshire Council
Cllr Sam Pearce-Kearney - Wiltshire Council
Cllr Vinay Manro - Swindon Borough Council

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Public Participation

Please see the agenda list on following pages for details of deadlines for submission of questions and statements for this meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult Part 4 of the council's constitution.

The full constitution can be found at this link.

For assistance on these and other matters please contact the officer named above for details

AGENDA

Part I

Items to be considered when the meeting is open to the public

1 **Apologies for Absence**

2 **Minutes and matters arising** *(Pages 5 - 12)*

To confirm the minutes of the meeting held on Thursday 10 March 2022.

3 **Declarations of interest**

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

4 **Chairman's Announcements**

5 **Public Participation**

The Panel welcomes contributions from members of the public.

Statements

If you wish to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the meeting. Speakers are permitted to speak for up to 3 minutes on any agenda item. Please contact the officer named on the first page of the agenda for any further clarification.

Questions

Those wishing to ask questions are required to give notice of any such questions in writing to the officer named on the front of this agenda no later than 5pm on Wednesday 1 June 2022. Questions may be asked without notice if the Chairman decides that the matter is urgent.

Details of any questions received will be circulated to Committee members prior to the meeting and made available at the meeting and on the Council's website.

6 **P&C Plan Consultation - Full Survey Report** *(Pages 13 - 28)*

7 **PCC Quarterly Update** *(Pages 29 - 42)*

8 **Chief Constable Update on force delivery of P&C Plan**

9 **Presentation on WCJB and Reducing Reoffending** *(Pages 43 - 54)*

10 **Forward Work Plan** *(Pages 55 - 58)*

11 **Future meeting dates**

To note the future meeting dates below:

- Thursday 29 September 2022 - Kennet Room, County Hall, Trowbridge
- Thursday 15 December 2022 – Swindon Borough Council Offices
- Thursday 12 January 2023 – Kennet Room, County Hall, Trowbridge
- Thursday 2 February 2023 – Monkton Park Offices, Chippenham
- Thursday 9 March 2023 - Salisbury Guildhall, Guildhall Square, Salisbury

Part II

Item(s) during whose consideration it is recommended that the public should be excluded because of the likelihood that exempt information would be disclosed

None

Wiltshire Police and Crime Panel

MINUTES OF THE WILTSHIRE POLICE AND CRIME PANEL MEETING HELD ON 10 MARCH 2022 AT ASSEMBLY ROOM, TOWN HALL, ST.JOHN'S STREET, DEVIZES SN10 1BN.

Present:

Cllr Junab Ali (Chairman), Cllr Ross Henning (Vice-Chairman), Cllr Abdul Amin, Cllr Daniel Cave, Cllr Caroline Corbin, Cllr Jenny Jeffries, Cllr Vijay Manro, Cllr Dr Brian Mathew, Cllr Tony Pickernell and Mamie Beasant

Also Present:

Philip Wilkinson – Police & Crime Commissioner
Russell Holland – Deputy Police & Crime Commissioner
Naji Darwish – OPCC
Zara Prendergast – OPCC

Perry Holmes – Wiltshire Council
Kevin Fielding – Wiltshire Council

Total in attendance: 17

52 **Apologies for Absence**

Apologies were received from Cllr Steve Bucknell – Wiltshire Council, Cllr Rich Rogers – Wiltshire Council and Anna Richardson – Independent Member.

53 **Minutes and matters arising**

Decision:

- **The minutes of the meetings held on Thursday 3 February 2022 were agreed as the correct record and signed by the Chairman**

54 **Declarations of interest**

There were no declarations of interest.

55 **Chairman's Announcements**

There were Chairman's Announcements.

56 **Public Participation**

Paul Summer – Wiltshire Neighbourhood Watch thanked the Commissioner for his extensive consultation re the police and crime plan, and stressed the importance of good data gathering – and giving lone voices the opportunity to feel included.

57 **Update on engagement for Police and Crime Plan**

Zara Prendergast – OPCC and Philip Wilkinson – Police & Crime Commissioner outlined the report which provided the panel with a summary of the public consultation process undertaken by the Office of Police and Crime Commissioner (OPCC) to inform the new police and crime plan 2022-25: Making Wiltshire Safer.

Points made included:

That the PCC had always been clear that he wanted to ensure the voice of Wiltshire and Swindon's residents were heard, listened to and directly influenced the strategies which were the blueprint for the policing service they received from Wiltshire Police.

This engagement and consultation process had begun in October with the launch of the PCC's Use Your Voice campaign. Residents were asked to respond to questions of confidence in the policing service and identify which policing priorities were important to them and their community.

The main focus was to ensure as wide an awareness of the consultation and engagement process as possible to ensure residents were directly influencing the priorities in the new police and crime plan, as well as achieving statistical significance to numbers of people responding to the survey.

Feedback and engagement was consistently encouraged via an online survey, open for six weeks, but options to respond via email and social media were also offered.

During December and January, a draft police and crime plan was placed on the PCC website for download and feedback was invited.

Residents and interested parties were able to fill in feedback forms on the PCC website, ask questions via an online form, as well as joining in a public forum on the PCC's digital platforms. Formal responses were also requested from Wiltshire Police and other key partners including local authorities, from within the criminal justice system and from our commissioned services.

A number of engagement and consultative activities to inform Making Wiltshire Safer:

Police and Crime Plan 2022-25 (P&C Plan) were carried out.

Key findings:

- 81.9% of respondents were aged 40+
- 47% of people felt a little or much less safe than 2 years ago, with 48% reporting no change with females more likely to report feeling less safe than male in the last two years (51.8% Females, 44.4% males)
- 70% of people felt safe during the day in their community
- 36% of people felt unsafe at night in their community, with 39% feeling very or quite safe
- 71% of people felt confident they could contact the police
- 47% of people did not feel confident to contact their local CPT
- 62% felt the police treated them with respect when contacted

That initial analysis indicated the top concerns for the public were:

- Anti-Social Behaviour
- Drug use and dealing of drugs
- Speeding and other road traffic offences
- Fly tipping and Environmental Crime
- Violence and Knife Crime

Where people believed that the following are where the PCC should direct funding:

- Safer Streets
- Early intervention
- Road Safety
- Community engagement
- Victim support (was third priority for under 40s)

Points made by the panel members included:

Could Neighbourhood Watch have a seat on the panel?
Perry Holmes advised that Secretary of State approval for this would be required, but that he would look at what other PCPs were doing re panel make up.

It was discussed that perhaps other interested stakeholders could be invited by the panel to come and speak on an ad hoc basis at PCP meetings, giving updates and outlining what their organisation/group did.

Concerns were raised that too many voices would make the panel just a talking shop, but it was agreed that stakeholder involvement was a positive thing.

The importance of the public believing that by getting involved in the consultation that they could help shape a police service that actually delivered for them.

That Wiltshire Police and the justice system needed to improve moving forward.

Wiltshire Criminal Justice Board – that the Commissioner now had increased powers to make changes and could engage more with the CMPs.

The importance of the Commissioner working with the Chief Constable to create an outward facing force.

The importance of a police force that the residents of Wiltshire could be proud of.

That Wiltshire Police were transparent in their business.

Decision

- **That the Police and Crime Panel noted the report and engagement process that had been carried out by the Office of the Police and Crime Commissioner**

The Commissioner thanked Cllr Ali and Cllr Amin for their help in facilitating better engagement with the Asian community.

The Chairman thanked Zara Prendergast and the Commissioner for the report.

58 **Final Draft Police and Crime Plan**

The Commissioner provided the police and crime panel with the final draft of the Police and Crime Plan (P&C Plan) 2022-25 for their input and comment.

Points made included:

That the P&C Plan set the direction, priorities and resources for policing and community safety in the local area.

That following the August 2021 PCC election, the PCC was required to have a new P&C Plan in place before 31 March 2022.

That the sharing of the final draft P&C Plan followed extensive consultation that had been conducted across Wiltshire and Swindon.

That once any final comments from the Police and Crime Panel were received this version would be designed and published.

The Plan set out the direction for community safety, policing and coordination of criminal justice. The document set the PCC's priorities and identifies where improvements were needed in across policing and crime.

The P&C Plan provided direction for partnership strategies and plans such as Community Safety Partnerships Plans and the Wiltshire Criminal Justice Board Strategy 2022-2025.

The Chief Constable had provided operational advice to the PCC to inform the plan and would continue to be consulted as the plan developed.

The P&C Plan set out how the PCC was fulfilling the national strategic policing requirements and the national crime and policing measures set by the Home Secretary.

The structure of the draft Police and Crime Plan 2022-25

The Plan sets out the PCC's direction and vision and principles in the foreword and principles.

- Priority 1: A police service that meets the needs of its communities
- Priority 2: Reduce violence and serious harm
- Priority 3: Tackle crimes that matter to local communities
- Priority 4: Improve the experience of victims and deliver justice

Points made by the Panel members included:

That it was good to see a Commissioner so passionate re community engagement.

The importance of positive police visibility – re-enforcing the neighbourhood policing teams.

The importance of the role of the PCSOs in our communities.

The importance of good joined up working – where everybody knew where they fitted in to the policing plan.

A good plan – but we need to be able to measure what had been achieved.

That the Police and Crime Panel liked the Commissioner's confidence in what could be achieved.

Decision

- **That the Police and Crime Panel noted the final draft plan and provided feedback.**

The Chairman thanked the Commissioner for his report.

59 **Delivering the Plan**

Naji Darwish – Chief Executive, OPCC outlined the report which set out a summary of the changes underway to deliver and monitor the Police and Crime Plan 2022-25 (P&C Plan).

Points made included:

That the P&C Plan set the direction, priorities and resources for policing, community safety and criminal justice coordination in the local area. This was a strategic document which the PCC was supported and scrutinised in its delivery by the PCP and ultimately the public.

That there were four main organisations / partnerships who drove delivery of the P&C Plan. Wiltshire Police, through the Chief Constable are accountable to the PCC, and deliver the majority of the P&C Plan. Increasing the wider remit of the PCC required key elements to be delivered by the OPCC and partnerships such as the Community Safety Partnerships and the Wiltshire Criminal Justice Board.

That the paper provided an overview of the ongoing work to deliver the new P&C Plan, its principles and objectives. It would also set out the approach the PCC would take in ensuring delivery of his plan, providing reassurance that the PCC is fulfilling his role.

That after discussions with the PCP Chairman and Vice-Chairman, from the 9 June PCP, the first of the P&C Plan 2022-25, the PCC would provide a quarterly summary of his assessment of delivery, what action had been taken to ensure delivery of the plan and any key issues or risks that were arising.

Decision

- **That the Police and Crime Panel noted the report and the proposed next steps to assist the PCP to scrutinise and support the PCC**

The Chairman thanked Naji Darwish for his report.

60 **PCC Update**

The Commissioner advised that the drug dealing operation which had commenced on Monday 7 March 2022 was making good progress across Wiltshire with some very productive outcomes already.

That a press statement would be released shortly (currently embargoed).

61 **Forward Work Plan**

It was agreed that a Quarterly Plan Delivery update would be added for the June, September and December 2022 meetings, and that PCC Update would become a standing agenda item on future agendas.

62 **Future meeting dates**

The next meeting of the Police and Crime Panel will be on Thursday 9 June 2022 - venue to be confirmed.

Future meeting dates were:

- Thursday 29 September 2022 - venue to be confirmed
- Thursday 15 December 2022 – Swindon Borough Council

63 **Exclusion of the Press and Public**

Decision

That the Police and Crime Panel agreed that in accordance with Section 100A(4) of the Local Government Act 1972 to exclude the public from the meeting for the business specified in Items Number 12 and 13 because it is likely that if members of the public were present there would be disclosure to them of exempt information as defined in paragraph 1 of Part I of Schedule 12A to the Act and the public interest in withholding the information outweighs the public interest in disclosing the information to the public

64 **Update of the Police & Crime Panel Complaints Sub-Committee in relation to Complaint reference COC136172**

(Duration of meeting: 10.00 - 11.35 am)

The Officer who has produced these minutes is Kevin Fielding of Democratic Services, direct line 01249 706612 EXT 21612, e-mail kevin.fielding@wiltshire.gov.uk

Press enquiries to Communications, direct line ((01225) 713114 or email communications@wiltshire.gov.uk

Meeting	Police and Crime Panel
Date	09 Jun 2022
Report Title	PCC Engagement: Use Your Voice Survey results
Author	Emma Morton, OPCC Head of Communications and Engagement

1. PURPOSE OF REPORT

To note the publication of the Use Your Voice survey results.

These results are the product of Wiltshire and Swindon residents' responses to the PCC's Use Your Voice survey, which was used by the Office of Police and Crime Commissioner (OPCC) and the PCC to inform the new police and crime plan 2022-25: Making Wiltshire Safer.

2. POLICE AND CRIME PLAN CONSULTATION AND ENGAGEMENT

2.1 The PCC was extremely clear that a fresh approach to ensure the voices of Wiltshire and Swindon's residents were heard, listened to and directly influenced the blueprint for the policing service they receive from Wiltshire Police, was needed.

2.2 As a result, the comprehensive engagement and consultation process began in October with the launch of the PCC's Use Your Voice campaign. Residents were asked to respond to questions of confidence in the policing service and identify which policing priorities were important to them and their community - ensuring Wiltshire Police is delivering the service and tackling the crimes which were most important to the county's communities.

2.3 The report provided provides full analysis and has been published on the PCC's website alongside the Youth Commission's recommendations. The public can see how the PCC has listened and directly influenced the Police and Crime Plan 2022-25.

2.4 All feedback from the online public engagement session, stakeholder focus group sessions and written responses were also collated and used the inform and influence the plan.

3. FUTURE ENGAGEMENT AND CONSULTATION

3.1 The PCC plans to expand 'Use Your Voice' and use it as the launchpad to continue with regular engagement and consultation across Wiltshire and Swindon.

3.2 At the moment, the plans and delivery timetable are being developed by the OPCC Communications and Engagement team and this can be shared at a later date.

3.3 This will include expansion of the regular contract the PCC already has with all councillors, MPs, area boards and political community representatives. The launch of a specific survey to ask what types of engagement would work for councillors, regularity and channel will soon be landing in inboxes.

3.4 This is in tandem to plans for new engagement sessions with residents, especially hard-to-reach groups and those who don't traditionally engage with policing or the OPCC. The OPCC has also taken responsibility for public confidence and victim surveying in order that the level of service being delivered to those who use the policing service at their most vulnerable is of the highest quality and standard.

4. CONCLUSION

4.1 To note the reports and use in informing the Police and Crime Plan 2022-25.

USE YOUR VOICE

Your chance to shape the future of Wiltshire Police and make Wiltshire safer

SURVEY ANALYSIS

www.wiltshire-pcc.gov.uk

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3 **ABOUT THE SURVEY**

4 **QUESTION 5**

Thinking about crime and anti-social behaviour in your local neighbourhood, do you think things are better or worse than they used to be

4 **QUESTION 6**

I feel safe in my community during the day/night/in my own home

5 **QUESTION 8**

In general, how good do you think Wiltshire Police are at dealing with crime and antisocial behaviour in your area?

5 **QUESTION 11**

Are there any specific crime or anti-social behaviour issues that you are concerned about in your area and police should do more to tackle?

6 **QUESTION 12**

Are there any specific crime or anti-social behaviour issues that you are concerned about in your area and police should do more to tackle?

7 **QUESTION 13**

In the past 2 years, have you personally been a victim of any of the following crimes types or anti-social behaviour?

8 **QUESTION 14**

Which of the following agencies, if any, did you report this crime to?

8 **QUESTION 15**

If not reported, what was the main reason why?

9 **QUESTION 16**

In relation to policing in your local area, how confident are you in the following?

10 **QUESTION 17**

In relation to policing in your community, how would you rate your trust in Wiltshire Police to keep you safe?

10 **QUESTION 18**

Do you feel that the police keep you updated on crime and public safety issues in your area?

11 **QUESTION 19**

How do you prefer to be kept updated on crime and safety updates in your area?

12 **QUESTION 21**

If the PCC is permitted by Government to increase the policing precept of the council tax again in 2022/2023, would you support an increase to support the delivery of local policing?

12 **QUESTION 22**

If yes, how much of an increase would you be willing to support?

13 **RECOMMENDATIONS & SUMMARY**

ABOUT THE SURVEY

The 'Use Your Voice' survey was circulated to the public of Wiltshire during November 2021. It was created by the OPCC to offer residents the chance to shape policing priorities to help make Wiltshire and Swindon safer. This was part of the OPCC consultation to inform the Commissioner's new police and crime plan.

The Business Intelligence Team have analysed responses and this document acts as an overview of all 27 questions. It is anticipated that this report will evoke further hypothesis and questions, therefore further insight can be commissioned to areas of particular interest or concern.

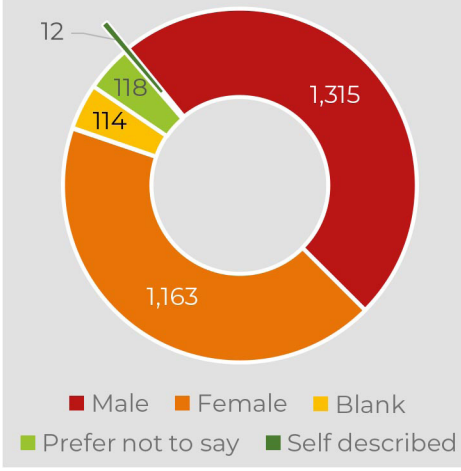
The purpose of this document is to provide an analytical overview of the survey circulated to the public of Wiltshire in November 2021.

ANALYSIS/INSIGHT

Statistical significance and demographics

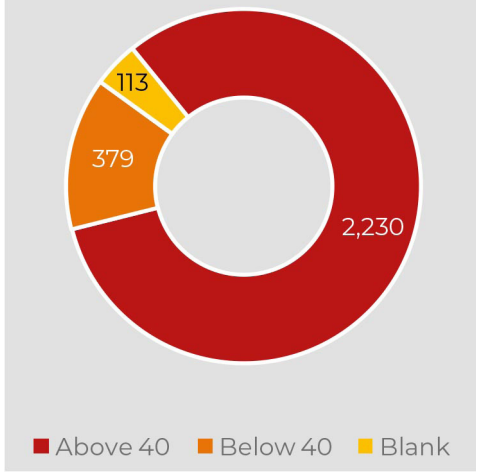
- Within the analysis of surveys, we need to introduce the terms of confidence intervals and confidence levels.
- The **confidence interval** is the range of values that you expect your estimate to fall between, should you run your experiment again or re-sample the population in the same way.

RESPONDENTS BY GENDER



- The **confidence level** is the percentage of times you expect to reproduce an estimate between the confidence intervals.
- This survey returned a total of 2,722 responses. The projected 2021 population of Wiltshire 696,000 (including all under 18's) giving a +/- 1.87 confidence interval at a 95% confidence level.
- This means that a survey result of 50% means that the true result sits somewhere between 48.13% and 51.87%, 95% of the time.
- When broken down into gender. There were 1,315 responses from those that identified as Male, giving a +/- 2.7 confidence interval at a 95% confidence level. There were 1,163 responses from those that identify as Female giving a +/- 2.87 confidence interval at a 95% confidence level. 118 responses stated, 'prefer not to say', 114 were blank and 12 responses stated 'self-described'.
- Over 1,000 responses were cleansed from the initial dataset as they were blank. Corporate Communications investigated the issue with Survey Monkey and identified it was due to respondents aborting the survey prior to completing. Therefore, although these counted as a response there was no data that could be included in this data set.
- 81.9% of respondents were aged 40+ meaning those under 40 are significantly underrepresented in this survey.
- 379 of the total respondents gave their age below 40, giving a +/- 5.07 confidence interval at a 95% confidence level.
- 2,230 of the total respondents gave their age at 40 or above, giving a +/- 2.07 confidence interval at a 95% confidence level. 113 respondents left the age field blank.
- 85.8% of respondents identified White British as their ethnic group and 6.7% did not state their ethnic group, indicating that ethnic minorities are underrepresented within this survey.

RESPONDENTS BY AGE

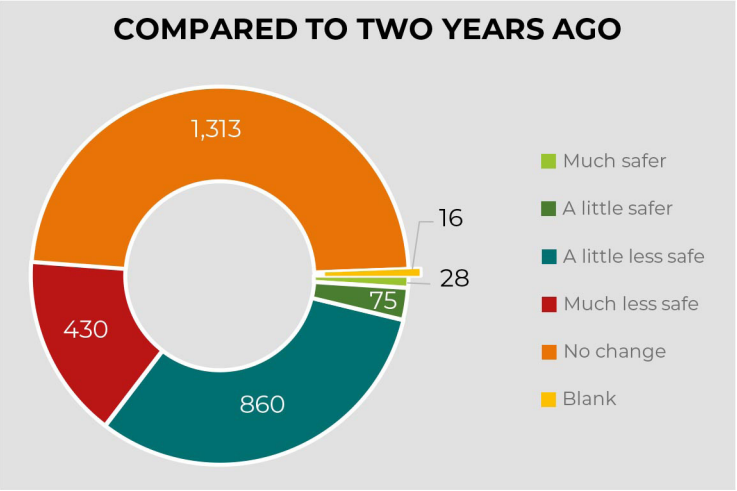


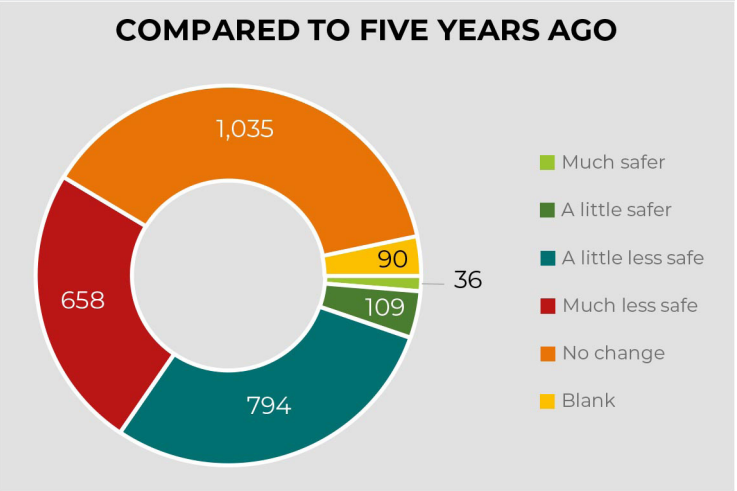
QUESTION 5

Thinking about crime and anti-social behaviour in your local neighbourhood, do you think things are better or worse than they used to be.

Responses were consistent across males and females when considering the change over five years however, when examining two years previous, females are more likely to report feeling less safe than males.

18-21 year olds are most likely to report feeling a little or much less safe than two/five years ago, however we only have 15 responses from this age group so it is not statistically representative of the whole age group.





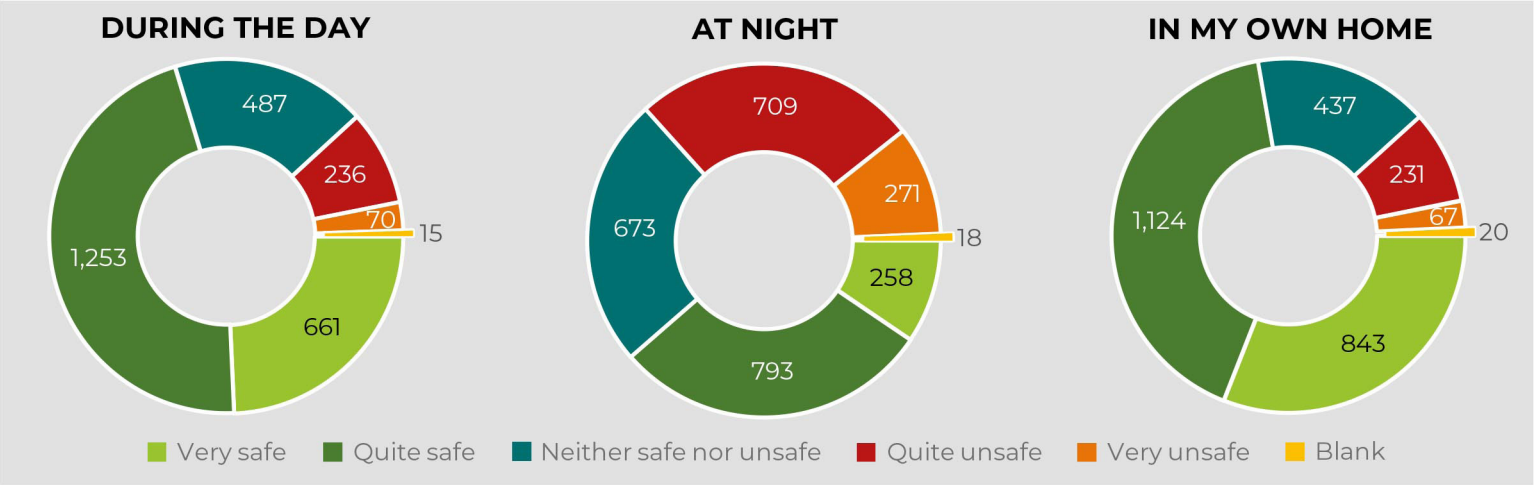
QUESTION 6

I feel safe in my community during the day / night / in my own home.

Females are 1.4 times more likely to report feeling quite or very unsafe at night than males.

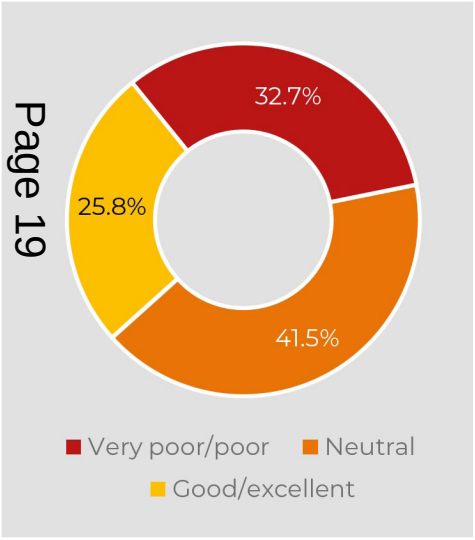
Reponses were consistent across males and females for safety during the day / in my own home.

RECOMMENDATION:
Additional question to examine feeling of safety in public spaces.



QUESTION 8

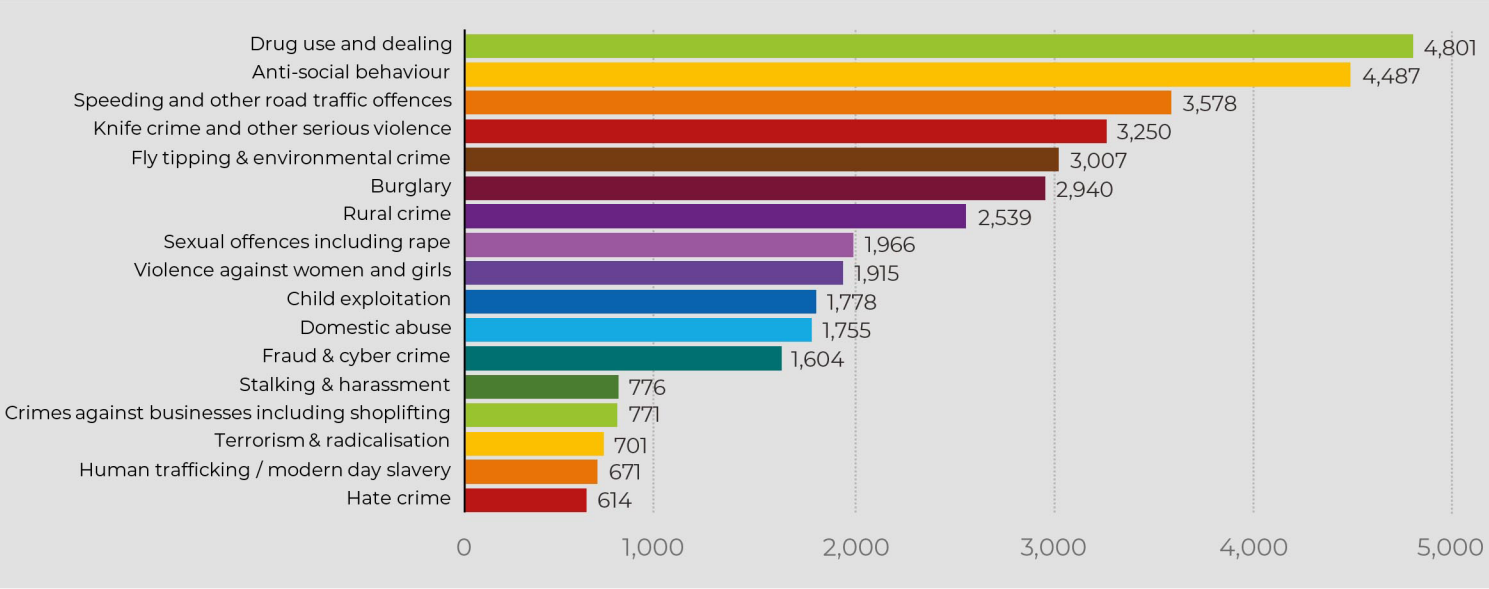
In general, how good do you think Wiltshire Police are at dealing with crime and anti-social behaviour in your area?



The neutral option (option3) was selected by 1,131 respondents. However, 889 respondents selected options indicating 'poor' or 'very poor'.

QUESTION 11

Are there any specific crime or anti-social behaviour issues that you are concerned about in your area and police should do more to tackle? Select up to 5 top priorities, ranked.



When broken into different demographics, all respondents prioritised drug use and dealing and anti-social behaviour as the top two priorities, however there were some variances after these depending on gender and age.

MALE RESPONDENTS	FEMALE RESPONDENTS	RESPONDENTS UNDER 40
1 Drug use and dealing	1 Drug use and dealing	1 Drug use and dealing
2 Anti-social behaviour	2 Anti-social behaviour	2 Anti-social behaviour
3 Speeding and other road traffic offences	3 Speeding and other road traffic offences	3 Knife crime and other serious violence
4 Burglary	4 Knife crime and other serious violence	4 Sexual offences including rape
5 Knife crime and other serious violence	5 Fly tipping and environmental crime	5 Burglary

QUESTION 12

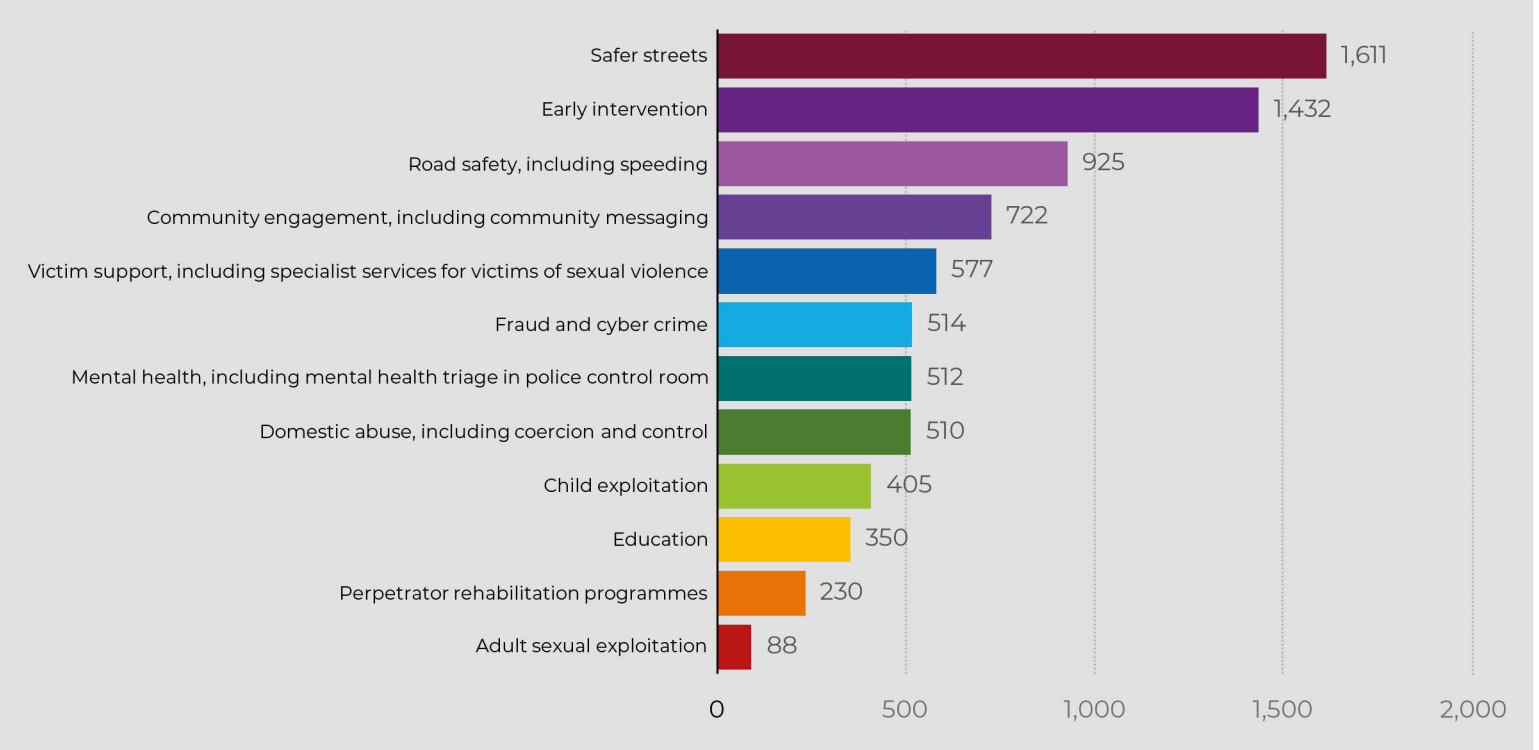
Considering the priorities you have ranked in question 11, where do you think the PCC should be directing the most funding? Please select three options.

Within all responses and broken down into different demographics the top two areas were identified as:

- Safer streets
- Early intervention: proactive work to discourage future criminal behaviour.

However, when broken down by age group, under 40's prioritised victim support services over road safety.

RECOMMENDATION: Being mindful that the under 40's are underrepresented within this survey, this may be an area that would benefit from further analysis and insight drawn from focus groups.



	ALL RESPONSES	MALE RESPONDENTS	FEMALE RESPONDENTS	RESPONDENTS UNDER 40
1	Safer streets	Safer streets	Safer streets	Safer streets
2	Early intervention: proactive work to discourage future criminal behaviour	Early intervention: proactive work to discourage future criminal behaviour	Early intervention: proactive work to discourage future criminal behaviour	Early intervention: proactive work to discourage future criminal behaviour
3	Road safety including speeding	Road safety including speeding	Road safety including speeding	Victim support including specialist services for victims of sexual violence

QUESTION 13

In the past two years have you personally been a victim of any of the following crime types or anti-social behaviour? If you have been a victim of multiple offences, answer this question with the incident in mind that had the biggest impact on you.

CONSIDERATIONS: This question asks the public to respond based on their personal interpretation of what constitutes as a crime or ASB. This may not necessarily be considered a crime by Home Office counting rules.

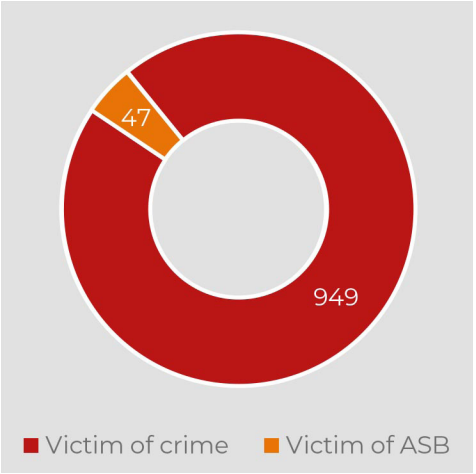
Nine hundred and ninety six respondents reported personally being a victim of crime or anti-social behaviour in the past two years.

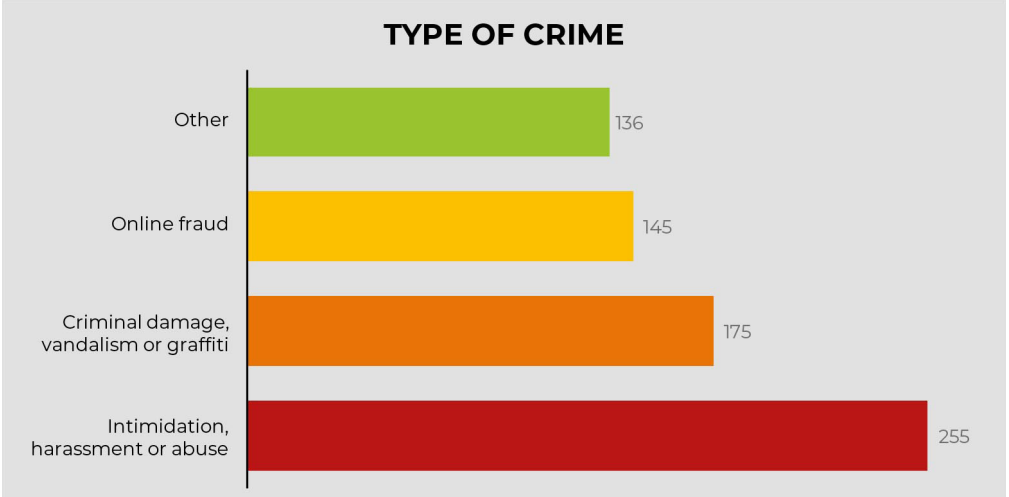
iQuanta (a home office tool which collates and publishes data from all forces nationally) demonstrates 1 in 20 residents of Wiltshire have reported a crime to Wiltshire Police.

One hundred and thirty six respondents selected the option 'Other, please specify'. When reviewed 18 of them would not constitute as crime or ASB. For example "None of the above, but the last two years have been unusual in that lockdown has meant virtual 'house arrest'..."

1 in 3

RESPONDENTS REPORTED PERSONALLY BEING A **VICTIM OF CRIME OR ANTI-SOCIAL BEHAVIOUR** IN THE PAST TWO YEARS



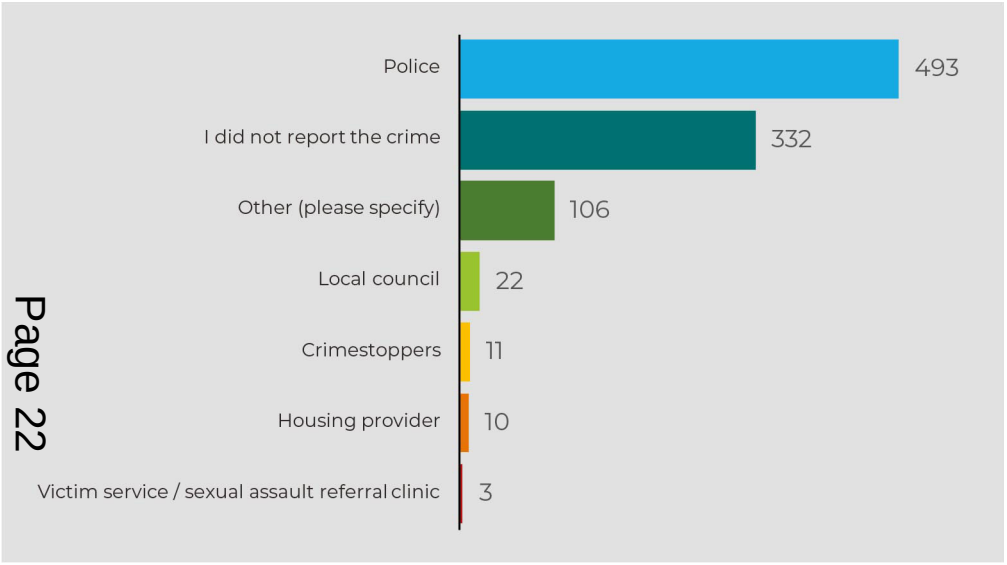


RECOMMENDATIONS:
Through focus groups and verbatim responses in this survey, further insight should be commissioned to understand reluctance to report offences to Wiltshire Police. This could be due to previous performance of Wiltshire Police, a general response to Policing as a profession, or could be unawareness of the reporting mechanisms available.

Secondly, it would be beneficial to explore how much do the public understand of cyber crime specifically and when to report it to Wiltshire Police. This would be an opportunity to influence their expectations of the Force and what we can do with reports of cyber crime.

QUESTION 14

Which of the following agencies, if any, did you report this crime to?



1 in 3 RESPONDENTS **DID NOT REPORT THE CRIME** TO ANY AGENCY

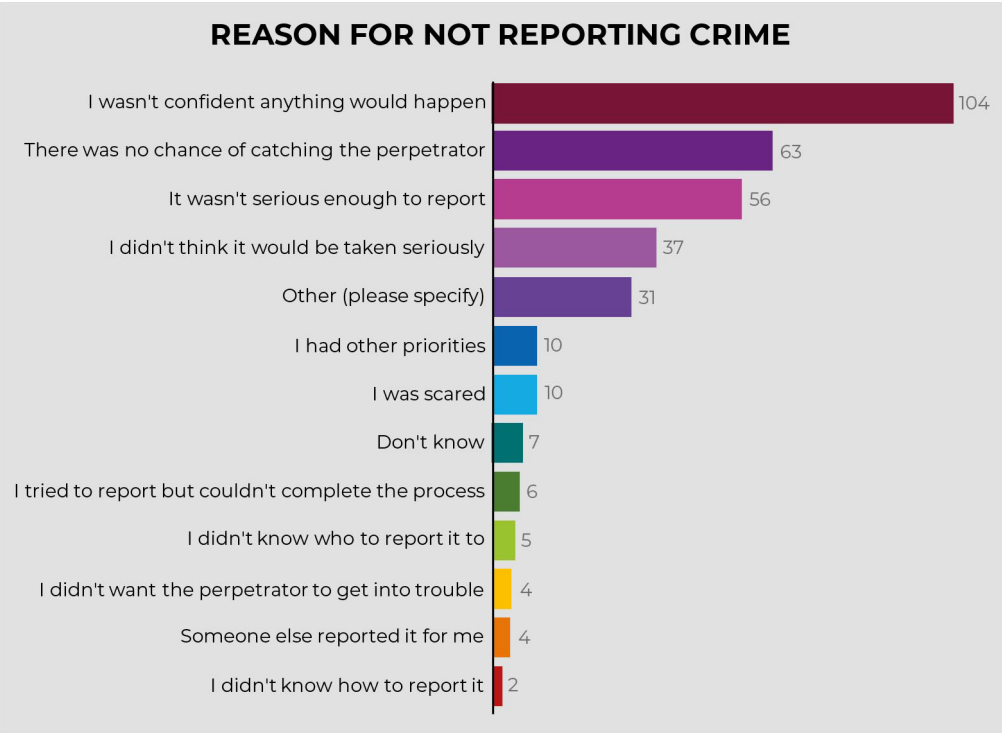
Of the 996 respondents that stated they had been a victim of crime or anti-social behaviour in the last two years, 493 reported their crime/incident to the police.

332 respondents stated they did not report the crime to any agency.

Gender did not affect the outcome of results.

QUESTION 15

If not reported, what was the main reason why?



Of the 332 respondents that stated they had been a victim of crime or anti-social behaviour but **did not report the crime to any agency,** 30.7% stated their reason for not reporting was because they weren't confident anything would happen.

RECOMMENDATION: Further analysis and insight through focus groups into the under reporting of crime highlighted in questions 13, 14 and 15.

QUESTION 16

In relation to policing in your local area, how confident are you in the following?

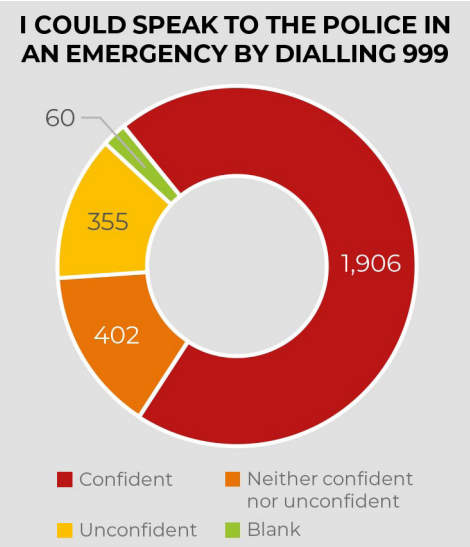
70% of respondents stated they were very confident or somewhat confident thay they could speak to the police in an emergency by dialling 999. 27.9% said they were very or rather unconfident.

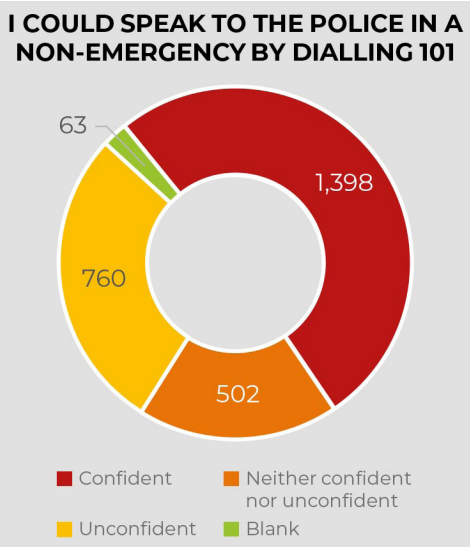
51.4% stated they were very confident or somewhat confident that they could speak to the police in a non-emergency by dialling 101, with 27.9% saying they were very or rather unconfident.

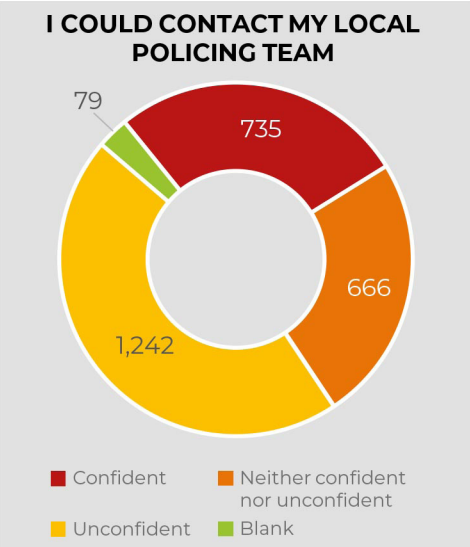
Only 27% of respondents stated they were very or somewhat confident they could contact their local policing team. This is a low proportion of respondents and it must be considered if the Force currently facilitate direct access to local policing teams. If so, how effectively is this advertised or communicated to the public?

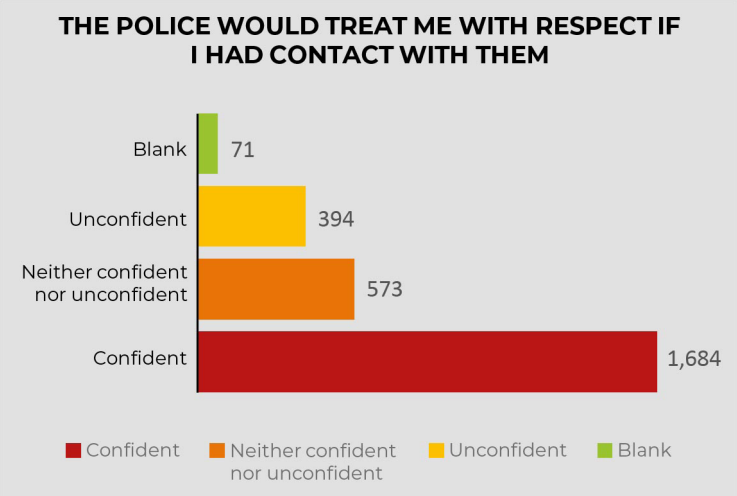
61.9% stated they were very or somewhat confident that the police would treat them with respect if they had contact with them.

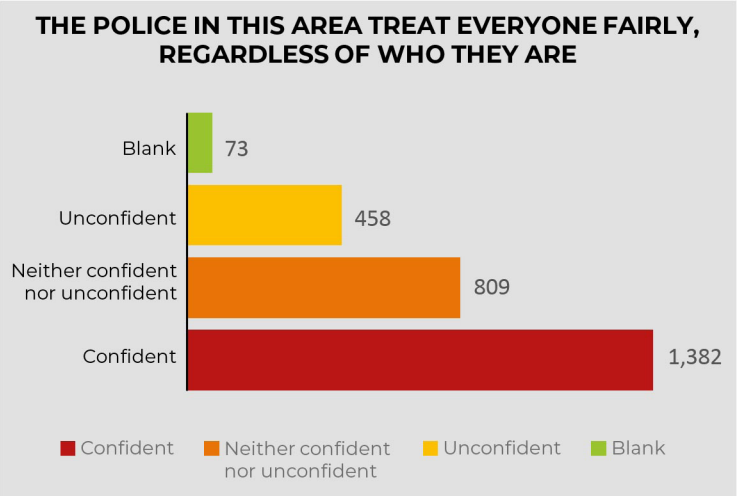
50.8% felt very or somewhat confident the police in this area treat everyone fairly, regardless of who they are.





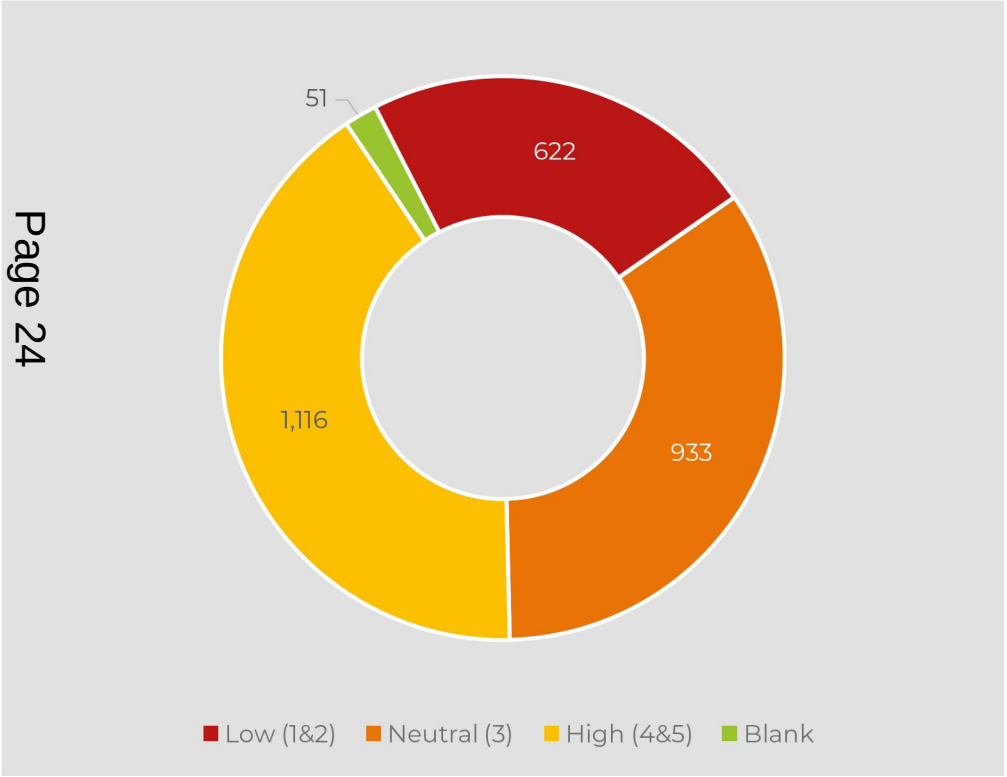






QUESTION 17

In relation to policing in your community, how would you rate your trust in Wiltshire Police to keep you safe? With 5 being the highest and 1 the lowest.

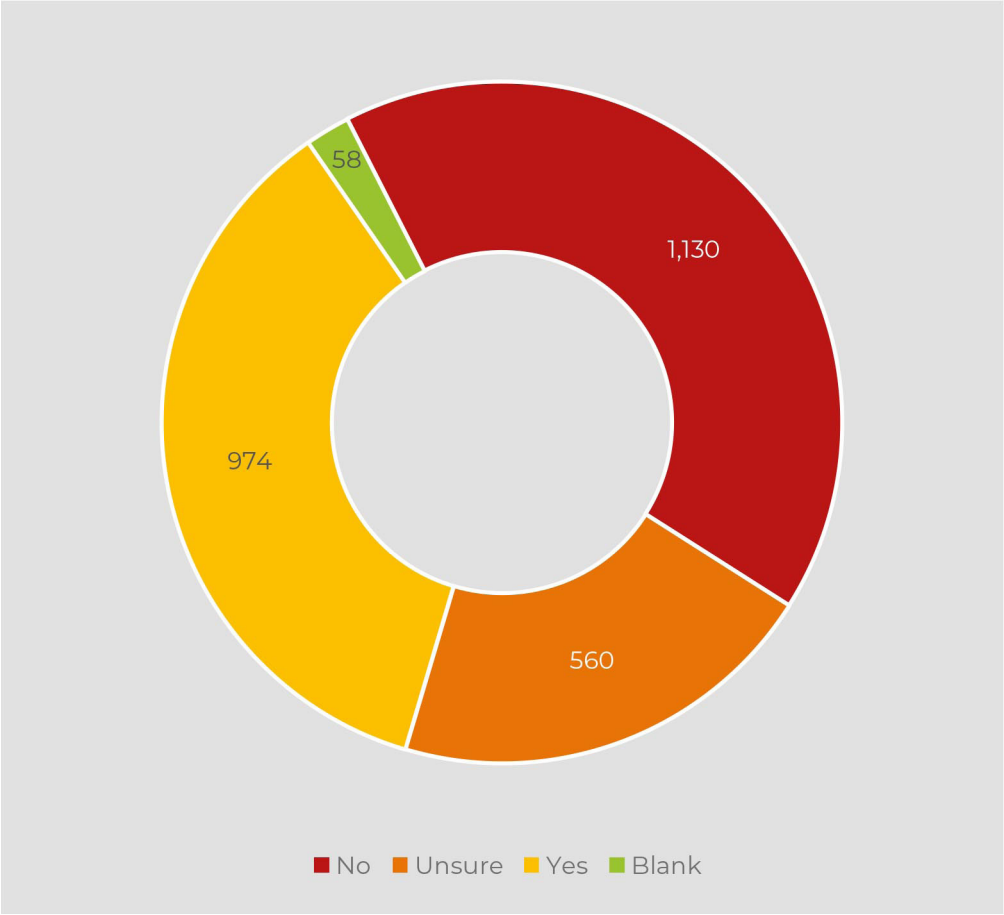


22.9% of respondents selected a rating of 1 (low) or 2, with the remainder selecting 3 (neutral) or above. Results were consistent across age groups and gender.

The average score was 3.2 and the average mode was 3, both denoting a neutral response.

QUESTION 18

Do you feel that the police keep you updated on crime and public safety issues in your area?



41.5% of respondents stated no they did not feel police kept them informed on crime and public safety issues in their area. While 35.8% stated they did feel they were kept informed.

QUESTION 19

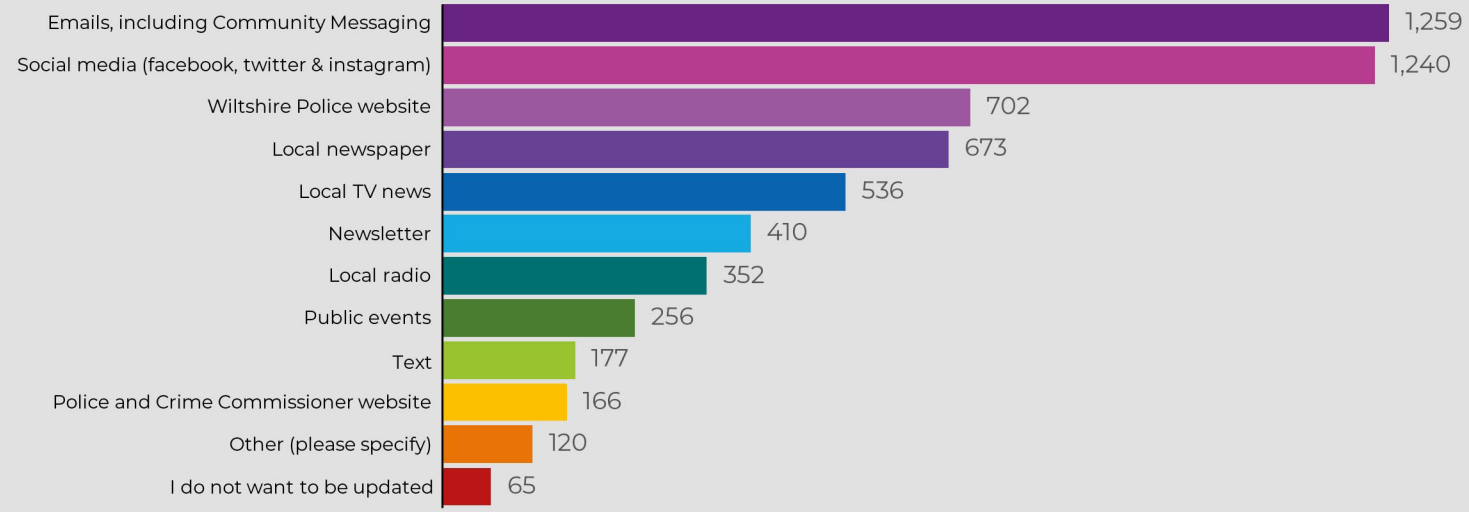
How do you prefer to be kept updated on crime and safety matters in your area?

Emails, including community messaging and social media (Facebook, Twitter and Instagram) were selected most commonly by respondents of how they'd like to be kept updated on crime and safety matters in their area.

When broken down into age group, under 40's preferred updates through social media and the Wilshire Police website, whereas over 40's preferred emails and community messaging.

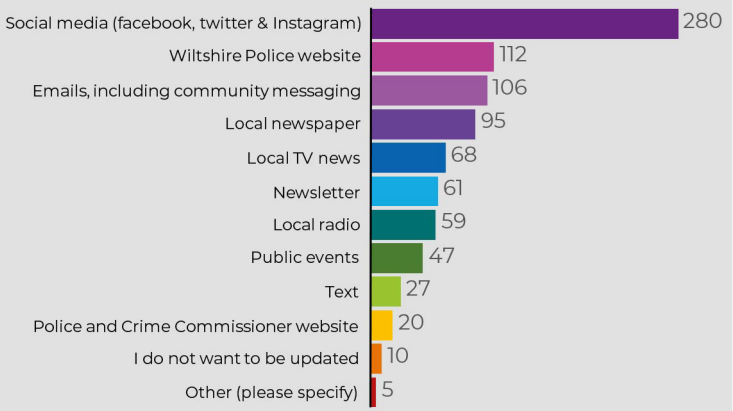
RECOMMENDATION:
Examine communication methods to engage with underrepresented age groups.

ALL RESPONSES



OVER 40s RESPONSES

UNDER 40s RESPONSES



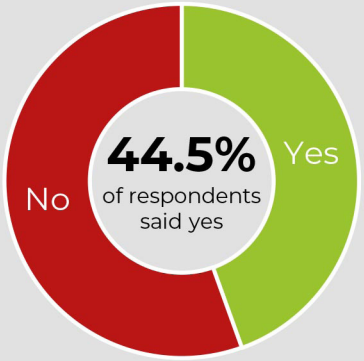
QUESTION 21

If the PCC is permitted by Government to increase the policing precept of the council tax again in 2022/2023, would you support an increase to support the delivery of local policing?

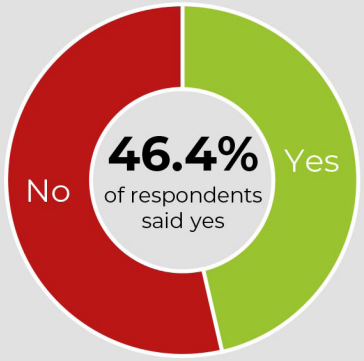
44.5% of respondents would support an increase to support delivery of local policing.

However, when broken down by age group, 53.3% of under 40's did not support an increase. 14.3% said they were unsure and 32.4% said they would support an increase.

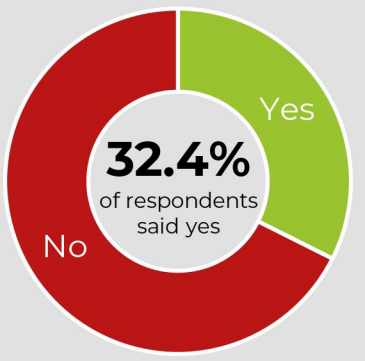
ALL RESPONDENTS



OVER 40s



UNDER 40s



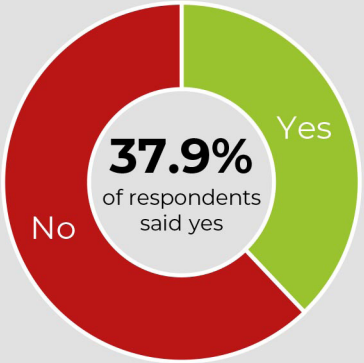
QUESTION 22

If yes, how much of an increase would you be willing to support?

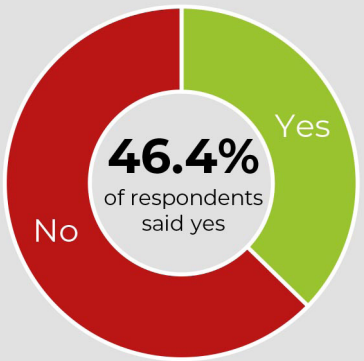
1,210 respondents said yes, they would support an increase. 459 said they would support an increase of £1.25 per month, 451 said £3 and 300 said £5.

RECOMMENDATION:
Examine support across demographics through focus groups, including the ability to articulate the difference that £1.25 and £3 provides in finances and delivery.

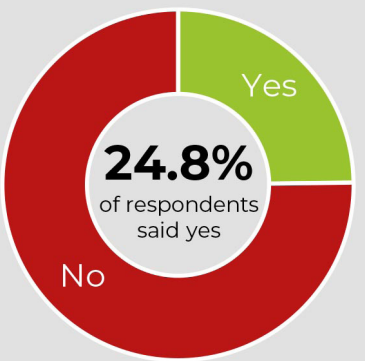
£1.25 PER MONTH INCREASE



£3 PER MONTH INCREASE



£5 PER MONTH INCREASE



RECOMMENDATIONS AND SUMMARY

RECOMMENDATIONS

- Increase cohort of opinions from underrepresented demographics - under 40s and ethnic minorities via focus groups as responses to many questions have been skewed in favour of over 40's opinions.
- Continue to run this survey on a quarterly or bi-annual basis to allow a broader data picture to build up and monitor the impact of any process changes.
- Include questions on feelings of safety in public places to provide a broader picture of the perceptions of safety.
- Further insight is required into potential under reporting of offences highlighted through questions 13 to 15 (under reporting of crime).

SUMMARY

- Across all demographics it was agreed that Police prioritise preventing drug use and dealing and anti-social behaviour.
- Respondents suggested the PCC should direct funding towards safer streets and early intervention: proactive work to discourage future criminal behaviour. However after this, over 40's would prioritise road safety including speeding, while under 40's felt the focus should be on victim support services.
- Just over 1 in 3 respondents reported personally being a victim of crime or anti-social behaviour in the past two years.
- Of those that stated they had been a victim in the last two years, 49.5% reported their crime/incident to the police.
- 1 in 3 stated they did not report the crime to any agency with an equal split between males and females.
- When asked why they did not report the crime/incident to any agency, 30.7% said it was because they weren't confident that anything would happen.
- With regards to confidence, 70% of respondents said they were very or somewhat confident they could speak to the police in an emergency by dialling 999. However, only 27% said they were very of somewhat confident they could contact their local polcing team.
- When examining trust in Wiltshire Police to keep people safe, 22.9% of respondents selected a rating of 1 (low) or 2, the remainder slected 3 (neutral) or above.
- The preference for being kept informed by Wiltshire Police varied across age groups, with under 40s preferring social media and over 40s stating a preference towards emails, including community messaging.
- 44.5% of respondents would support an increase of the policing precept in 2022/2023, however outcome varied when broken down by age.

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Quarterly Highlight report – March-June 22
Police and Crime Panel

Police and Crime Plan 2022-25

Police and Crime Plan 2022-25 delivery infrastructure

Priority 1: A police service that meets the needs of its community

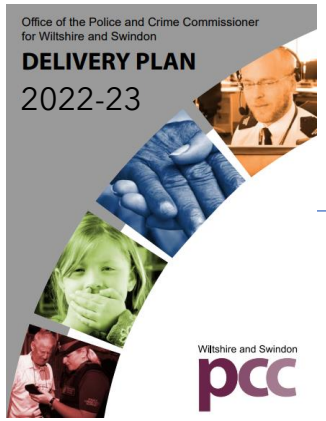
Priority 2: Reduce violence and serious harm

Priority 3: Tackle crimes that matter to local communities

Priority 4: Improve the experience of victims and deliver justice

Delivering the Police and Crime Plan

Force performance



OPCC Delivery Plan

Wiltshire Criminal Justice Board

Community Safety Partnerships

Police & Crime Commissioner for Wiltshire and Swindon

Governance & Decision making

Strategic Direction
Decisions
Accountability

Police and Crime Panel

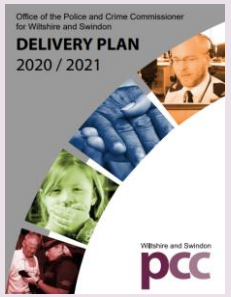
Joint Independent Governance, Risk & Audit Committee

Police and Crime Commissioner

Executive Leadership Group

Chief Constable

Executive level



OPCC Executive leadership Team

Force Executive Leadership Team

Force Service Plans

Delivery

WCJB Delivery

Team service plans and delivery

Estates Acquisitions and disposals

Community Safety Partnerships

Strategic service delivery Improvement Board

Digital Programme Board

Estates Delivery Board

Strategic People Board

ACC Operational Boards

Quarterly PCC Highlight Report

Police & Crime Plan 2022-25

March – June 2022

Police and Crime Plan 2022-25 delivery infrastructure

Outcomes achieved this quarter

- Police and Crime Plan 2022-25 published
- Significantly increased PCC media and stakeholder engagement
- Police and Crime Plan assurance framework developed
- P&C scorecard developed for strategic indicators
- Force developed service plans to deliver plans
- OPCC risk policy and risk register review underway
- OPCC Website refreshed to met Home Office public transparency requirements
- PCC decision making and governance process reviewed
- Executive Leadership Group (PCC executive and CC executive) agreed to meet fortnightly

Risks and issues

- OPCC staffing capacity limits functionality – Anticipated key roles filled by end of June 22, operational capability significantly increased by Sept 22
- PCC review and new powers given to PCCs may require further investment
- Significant complexity in monitoring delivery and performance across police, OPCC, CSPs and criminal justice. Further work undertaken with new strategic planning officer to develop concise briefings and reports to provide PCC insight and oversight
- New OPCC approach and processes require time to establish and staff deliver with new roles and structure

Deliverables Progress

Action	Date Due	Progress
OPCC Office restructure and recruitment	August 2022	70%
Force delivery plan	April 22	100%
WCJB strategy and delivery plans	April 22	100%
OPCC delivery plan	July 22	30%
Policing revenue capital budget 2022-23 approved	April 22	100%

PCC focus next quarter

- Scheme of delegation to reviewed
- Embedding performance monitoring of the P&C Plan, particularly with Force
- Complete OPCC risk policy and register review
- Establish new OPCC leadership team and OPCC culture and values
- Approval of OPCC comms and engagement strategy
- PCC Annual Report to be produced in September 22

Overall PCC Assessment

- Review and implementation of OPCC structure and governance to ensure delivery of P&C Plan. Key posts being filled during July 22
- Foundations set for delivery of P&C Plan, PCC anticipates full mobilisation of performance and governance regimes by next quarter and close this as an area for update

Performance	Direction of travel

Quarterly PCC Highlight Report

Police & Crime Plan 2022-25

March – June 2022

Priority 1: A police service that meets the needs of its community

Outcomes achieved this quarter

- Launched Police and Crime Plan
- Published leaders unlocked report into views of young people
- Published full survey of Use your voice survey
- 2021-22 target achieved for recruitment of police officers
- Force service plans produced setting out Chief Constable plan to deliver
- Chief Constable leadership focus on improving policing basics
- Tidworth police and community building sod cut – due to delivery 2024

Risks and issues

- PCC seeking reassurance in numerous performance areas including police outcomes, quality of response to public, victim care, workforce planning and recruitment
- Increasing challenge to recruit officers due to increasing leavers, attrition and attraction of new officers. April saw 18 officers leave (12 retirements, 6 resignations -4/6 probation officers.Two additional intakes now added to 22/23
- Recruitment of police staff also significant challenge, impacted by challenging economic environment. Currently over 10% vacancies, which is impacting across the Force. Force undertaking review of recruitment process streamline, financial reward and wider benefits. OPCC working with Force on commissioning an external review
- Challenges in identifying suitable new police site in South of policing area to meet operational need.

Deliverables Progress

Action	Date Due	Progress
Police training dept review completed – 75 recommendations. 4 weeks for implementation plan	May 22	100%
Police training interim estates £1.2M investment. Sports hall refurbishments taking place in Sept.	Subject to planning	Planning submission June 22
NICHE upgraded completed May 22, PRONTO roll out		
New CCC telephony system roll out	Planned June	On track

PCC focus next quarter

- HMICFRS PEEL inspection pending, anticipated July 2022
- Increased focus on Force performance and delivery against P&C Plan
- PCC performance focus for next quarter will include, implementation of immediate training recommendations, VAWG, investigative standards, Force response (999, 101 and victim care) and leadership, supervision and management
- Commencing ongoing public and stakeholder feedback
- Environmental Sustainability Strategy due to be published in June

Overall PCC Assessment

- Challenges identified and included with P&C Plan
- Progress in foundations for improvement and change, significant further work still required
- Medium term declines in service quality and performance identified in investigative outcomes

Performance	Direction of travel

Priority 1 – scorecard - For panel info

Police and Crime Plan Priority	Measure	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Trend
A police service that meets the needs of its communities	Public Opinion Survey	-	-	-	-	-	-	-	-	-	-	-	-	X
	CSEW Public Confidence	-	-	-	-	-	-	-	-	-	-	-	-	X
	Victim Voice Survey	-	-	-	-	-	-	-	-	-	-	-	-	X
	Victim Satisfaction	79.0%	78.8%	78.9%	79.2%	78.7%	78.8%	79.3%	78.5%	77.8%	77.3%	77.7%	77.3%	↑
	% of ethnic minority workforce	3.0%	3.1%	3.1%	3.1%	3.1%	3.2%	3.3%	3.3%	3.5%	3.5%	3.6%	3.7%	↑
	101 Abandonment Rate	-	-	-	-	-	-	-	-	4.9%	4.8%	3.9%	4.3%	↓
	Median Immediate Response Times	00:09:23	00:10:03	00:10:11	00:10:10	00:10:21	00:10:35	00:10:12	00:10:12	00:09:52	00:09:46	00:09:50	00:09:35	–
	Median Priority Response Times	00:32:38	00:33:45	00:34:26	00:33:37	00:37:20	00:37:05	00:35:56	00:34:21	00:35:37	00:33:23	00:37:09	00:34:50	↑
	Median Unit Time at Scene (Imm + Pri)	00:32:59	00:34:17	00:34:38	00:33:52	00:35:47	00:36:01	00:35:17	00:35:42	00:37:53	00:34:35	00:37:51	00:35:28	↑
	R12m Further Action Taken (F.A.T) Outcome rate	15.0%	14.3%	13.8%	13.7%	13.4%	13.1%	12.8%	12.6%	12.1%	11.9%	11.8%	11.6%	↓
	% 15 and 16 disposals (Victim Declines Support - Police)	44.1%	42.4%	41.6%	40.8%	40.3%	39.7%	39.2%	39.9%	40.8%	41.7%	42.0%	42.7%	↓
	Crime Recording Compliance				89.3%		94.8%	ASB & DA Only		95.1%	ASB & DA Only	93.9%	ASB & DA Only	↑
	Dissatisfaction cases recorded within 10 working days (%)	98%	100%	96%	99%	99%	94%	98%	97%	92%	93%	99%	98%	↑
	Volume of Dissatisfactions logged (OPCC)	96	90	90	88	85	110	101	99	116	77	104	92	↑
	Police Officer FTE - Establishment	1043.41	1038.49	1068.05	1057.01	1059.59	1073.78	1071.16	1086.92	1095.55	1097.6	1110.12	1113.17	↑

Quarterly PCC Highlight Report

Police & Crime Plan 2022-25

March – June 2022

Priority 2: Reduce violence and serious harm

Outcomes achieved this quarter

- Violence against women and girls continues to be a priority (Rape, serious sexual offences, domestic abuse, harassment and stalking)
- Recorded crime levels are stable, support service demand is 25% than pre covid levels
- Significant improvement in DA 1st hearings from 79 days (May 21) to 22 day (May 22). Has been focus of Wessex court recovery group (Horizon, WP CJS, CPS and HMCTS, chaired by Wilshire OPCC)
- Local and national focus with publication of national action plan and national scorecards
- Wessex OPCCs commissioned an external review, identified case supervision, training, police / CPS relationships, initial response and processes as areas to improve
- Significant focus through tri-force (Dorset, Hampshire and Wiltshire) + Crown Prosecution Service action plans
- PCC invested in additional officers and analyst. Force focusing on increasing quicker charge advice, enhancing victim support, increasing arrest rates and pre-charge bail
- Home Office announcement that Wiltshire (alongside Dorset and Hampshire) are included in phase two of Op Seteria

Risks and issues

- Additional investment from PCC in sexual assault and domestic abuse victim support services to manage increased demand and waiting lists for support. OPCC and LAs working with providers to increase staffing following number of ISVA resigning
- Changes in VAWG court outcomes can take time due to complexity, so WCJB also testing outputs for early indications of positive change. As of May, number of days for charging decision for rape from CPS from 105 to 84 days. However formal action taken for rape have fallen. OPCC to seek reassurance from force in response in June ELG

Deliverables Progress

Action	Date Due	Progress
OPCC working with partners to deliver Safety at night charter	Dec launch	20%
Wiltshire & SW OPCCs, commissioned new integrated medical and victim support service commissioned to provide enhanced support for victims of sexual offences - £8M 7 years	October 22	Contract mobilisation
Recruitment of additional force VAWG resources	July 22	-
OPCC and NHS to recommissioning of therapeutic interventions to support victim of child abuse	TBC	-
Recommissioning for domestic abuse victims with Wiltshire Council (Swindon in 2023)	April 23	30%

PCC focus next quarter

- Tangible improvements in VAWG continues to be performance focus for PCC and activity having an impact
- OPCC and Force finalising response to Youth Commissioners recommendations to increase confidence in police

Overall PCC Assessment

- Identification of causes locally correspond with national research. Core is improved supervision and training as significant gaps identified
- Significant improvements in place across policing and CPS. Now these need to be implemented and deliver for victims. I have invested significantly in supporting the increase in victims needing support and successful in securing govt further govt funding

Performance	Direction of travel

Priority 2 – scorecard – For panel info

Police and Crime Plan Priority	Measure	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Trend
Reduce Violence and Serious Harm	Volume of Knife Crime (internal method)	70	68	54	63	71	50	61	49	61	66	84	92	–
	R12m Harm index of violence against the person(force level)	122382.17	122732.13	123204.17	123307.54	123575.83	126080.13	127400.67	128342.92	130485.63	133426.63	135827.79	137031.46	–
	Volume of Domestic Abuse	597	629	678	675	579	644	569	596	578	532	574	539	–
	R12M DA Further Action Taken (FAT) Rate	13.1%	12.8%	12.6%	12.5%	12.3%	12.0%	11.9%	11.5%	11.1%	10.9%	10.9%	10.6%	–
	R12M RASSO Further Action Taken (FAT) Rate	7.4%	6.7%	6.3%	6.6%	6.9%	6.6%	7.1%	6.2%	5.6%	5.5%	5.6%	5.4%	↑
	Number of Victims (live)	3761	3929	3978	3714	3975	3834	3939	3643	3817				–
	Volume of S47 enquiries	63	53	77	64	57	53	96	62	55	75	77	40	–
	Volume of Disruptions	49	59	78	42	58	119	57	32	42	46	251	86	↑
	Volume of Crime involving OCG - Related Nominals	60	56	29	29	30	31	40	37	3	18	9	3	–

WCJB Measure	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Trend
Number of Serious Sexual Offences (Police)	139	132	131	116	110	145	114	126	141	125	120	108	↑
Number of Serious Sexual Cases referred to CPS	15	15	16	6	7	20	14	14	22				↑
R12M RASSO Further Action Taken (FAT) Rate	7.4%	6.7%	6.2%	6.6%	6.9%	6.6%	7.1%	6.2%	5.6%	5.5%	5.6%	5.4%	↓
DA Avg number of days taken from charge to 1st hearing	79	38	20	25	31	32	48	41	20	22	16	22	↓

Quarterly PCC Highlight Report

Priority 3: Tackle crimes that matter to local communities

Outcomes achieved this quarter

- Speed enforcement significantly increased during April and May 19 sessions conducted, 135 motorists exceeded speed limit, 127 offered speed awareness courses (subject to previous convictions),7 fines and points, 1 referred to court
- Additional 2 enforcement officers recruited, starting 20 June, anticipated training completed July. Anticipate September for full mobilisation
- Improving support, communications and engagement with CSWs with community coordinator. Improved relationship with WP, centralised data collection from speed indicators and relationships with speed enforcement and local policing teams
- Coordinated by OPCC, community safety partners (Police, council etc) addressing ASB hotspots including Downton and Devizes
- Rural Crime team has new night vision capability and received delivery of one of new vehicles (awaiting delivery of other). Recruitment live to double size of team
- Operation Scorpion coordinated SW police force action against county lines and drug dealing across the South West

Risks and issues

- Gaps in criminal justice team to process additional speeding fines. Additional staff being recruited to cover anticipated demand
- Recruitment impact may affect growth in rural crime team
- Extended lead in times for vehicles and equipment, linked to international supply impacts
- No PSPOs in Wiltshire council area limiting ability to enforce antisocial behaviour action.

Deliverables Progress

Action	Date Due	Progress
Completion of additional capability and capacity for mobile police speed enforcement, including delivery and fit of vans	Sep 22	70%
Rural Crime team additional capability and expanded team	Sep 22	50%
Working with Wiltshire Council to ensure sufficient public space protection orders are in place to allow local enforcement of anti social behaviour legislation	July 22	70%
Mobilisation of neighbourhood crime group within community safety partnerships to better coordinate partnership responses such as public protection, local policing and youth services	April 22	100%

PCC focus next quarter

- Mobilisation of investments made to enhance speed enforcement and rural crime
- Scorpion phase 2 will focus on drug dealing in communities and related ASB across the SW

Overall PCC Assessment

- This area has been the immediate focus and allowed me to assess force ability to support frontline operations in terms of equipment, vehicles, staffing and oversight.
- Immediate quick wins for public are in progress, starting with increasing engagement and working with the Force to solve practical issues quickly

Performance	Direction of travel

Priority 3 – scorecard – for PCP information

Police and Crime Plan Priority	Measure	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Trend
Tackle crimes that matter to local communities	Volume of Anti-Social Behaviour	1363	1523	1494	1287	1301	1143	1133	1114	1081	1056	1317	1332	↓
	% of niche recorded ASB	25.6%	25.7%	26.9%	23.2%	27.8%	25.9%	24.3%	26.8%	24.8%	27.3%	27.9%	25.5%	–
	KSI Collisions	19	12	16	17	20	21							↑
	Rural Crime related Intel	-	-	-	-	-	-	-	-	-	-	-	55	X
	Volume of Rural Crime	47	44	29	42	58	81	87	68	72	63	78	70	↑
	Volume of Cyber Crime	394	406	389	337	374	392	423	320	390	417	314	406	
	(NEW) Cyber Team FTE	-	-	-	-	-	-	-	-	-	-	-	-	X
	Volume of Hate Crime	81	96	105	60	72	78	77	47	80	55	77	68	–

Quarterly PCC Highlight Report

Police & Crime Plan 2022-25

March – June 2022

Priority 4: Improve the experience of victims and deliver justice

Outcomes achieved this quarter

- Wiltshire Criminal Justice Board strategy published (aligned to P&C Plan), on PCC website. Short summary to be provided at next PCP
- Delivery and further funding from Ministry of Justice for victim 'Go bags' containing practical resources for victims
- National CJS scorecards produced by the Ministry of Justice for area comparisons
- New national drugs strategy launched – Wiltshire positive local position and utilising new national resource to enhance access for criminal justice
- Crown court continues to effectively manage backlog
- Scrutiny board lead transferring from Police to OPCC to provide additional external oversight on use of force, stop and search and out of court disposals
- HMIC review Phase 2 confirms PCC forthcoming statutory role for Criminal justice boards and PCC chairing role

Risks and issues

- PCC concerned with medium term decline in 'Formal Action Taken' across all crime. this means less offenders are subject to a charge, caution or out of court disposal. Summons to charge levels remain stable, however FAT level is lower in public order, violence without injury, shortlisting and violence with injury compared with pre-covid levels. This is reflective of a national decline OPCC has assess effectiveness of response and investigative standards
- Challenging CJS environment nationally, with Wiltshire and Wessex performing relatively well. National focus on driving standards across CJS, however structural challenges remain on workforce availability particularly in defence, efficiency of courts and the resultant impact on victims
- Swindon court buildings operate below capacity due to successive estate issues.

Deliverables Progress

Action	Date Due	Progress
Working with both LAs to recommission substance misuse services	April 2023	30%
Roll out of Community Sentencing Treatment Requirements Allows magistrates and judges to direct orders for health treatment such as mental health, initially 50 per month. Alongside alcohol and drug orders (approx. 90 a month)	Pilot started Dec 21	-
Extension of housing support worker reducing homelessness and supporting sizable accommodation for prison leavers – LAs and OPCC funded	April 22	100%

PCC focus next quarter

- Review Victims Bill requirements in preparation
- Be assured by Force on quality of victim care, particularly victim assessment and compliance with the victims code of practice
- Next WCJB to focus on timeliness and magistrates court capacity as Wiltshire is consistency above the SW average

Overall PCC Assessment

- Significant investment in resources to improve criminal justice, particularly victim support and reducing further offending. Significant progress with comprehensive partnership programmes now in place under WCJB
- Despite challenges relationships are positive across WCJB and Wessex, a factor in continued relatively good performance compared nationally.

Performance	Direction of travel

Priority 4 – scorecard - draft

Police and Crime Plan Priority	Measure	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Trend
Improve the experience for victims and deliver justice	Number of Mental Health Treatment Requirements ordered	-	-	-	-	-	-	-	-	-	-	55		
	Timeliness from charge to first hearing	92	66	68	34	41	368	24	-20	25	26	27	31	
	Total Volume of Unsuccessful Outcomes CPS	53	56	59	46	51	42	62	54	42	42	Delay	Delay	
	Volume of Restorative Justice Outcomes	37	30	34	24	23	41	26	33	36	48	67	9	
	Proportion of offenders who reoffend – (Proven Reoffending (historic) - adult)			25.35% (Oct 18 - Sep 19)			24.78% (Jan 19 - Dec 19)			23.96% (Apr 19 - Mar 20)			23.64% (Jul 19 - Jun 20)	
	Proportion of offenders who reoffend – (Proven Reoffending (historic) - U18)			3.61 (Oct 18 - Sep 19)			3.66 (Jan 19 - Dec 19)			3.50 (Apr 19 - Mar 20)			3.32 (Jul 19 - Jun 20)	
	Number of persons (officer/staff) trained in trauma informed approaches	-	-	-	-	-	-	-	-	-	-	-	-	X
	Neighbourhood crime (iom method) re arrest rate	53	55	50	47	46	38	36	38	34	33	30	30	
	No of drug rehabilitation requirement and Alcohol treatment requirement (court ordered) - turning point		86			91			95			Not available		

WCJB Measure	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Trend
R12m Further Action Taken (FAT) Rate	15.0%	14.3%	13.8%	13.7%	13.4%	13.1%	12.8%	12.6%	12.1%	11.9%	11.8%	11.6%	

Extensive WCJB scorecard looking at information across the criminal justice journey including timeliness from charge, conviction rates, victim support levels, CJS volumes and reoffending rates

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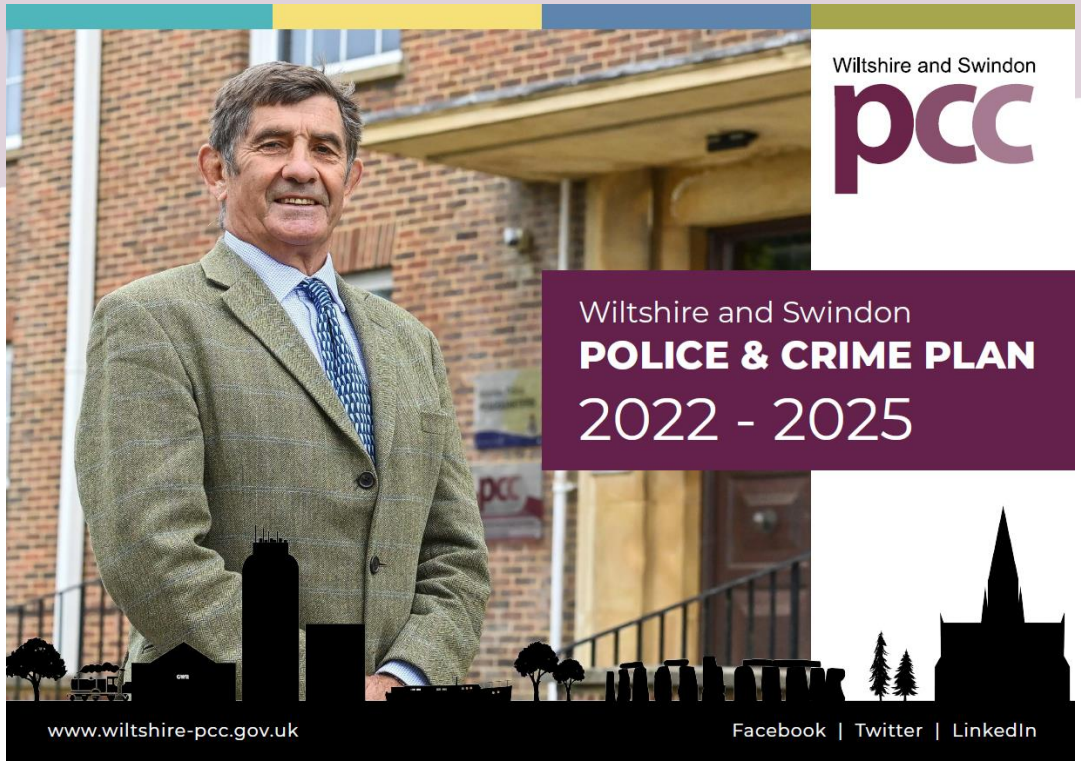


Wiltshire Criminal Justice Board (WCJB)

Naji Darwish, CEO, Wiltshire OPCC

Wiltshire Criminal Justice Board

- Partnership to coordinate criminal justice services
- PCC chair and OPCC coordinate across partnership
- MOJ reviewing role of CJBs to devolve more local accountability
- Balance between local and national delivery models

WCJB Strategy

Vision “Our communities have confidence in their local criminal justice system which delivers a fair, timely and high quality service for all”

The purpose of the Wiltshire Criminal Justice Board is to deliver improvements in service to achieve our vision by working collaboratively, challenging each other, and co-ordinating a whole-system approach

Priorities 2021-2024

PRIORITY 1
Ensuring victims of crime are fully supported through the Criminal Justice System with quality services that effectively meet their needs

PRIORITY 2
Provide an effective, efficient and high quality Criminal Justice System in Wiltshire

PRIORITY 3
Ensuring services are available at the right time to support reductions in reoffending and keep our communities safe

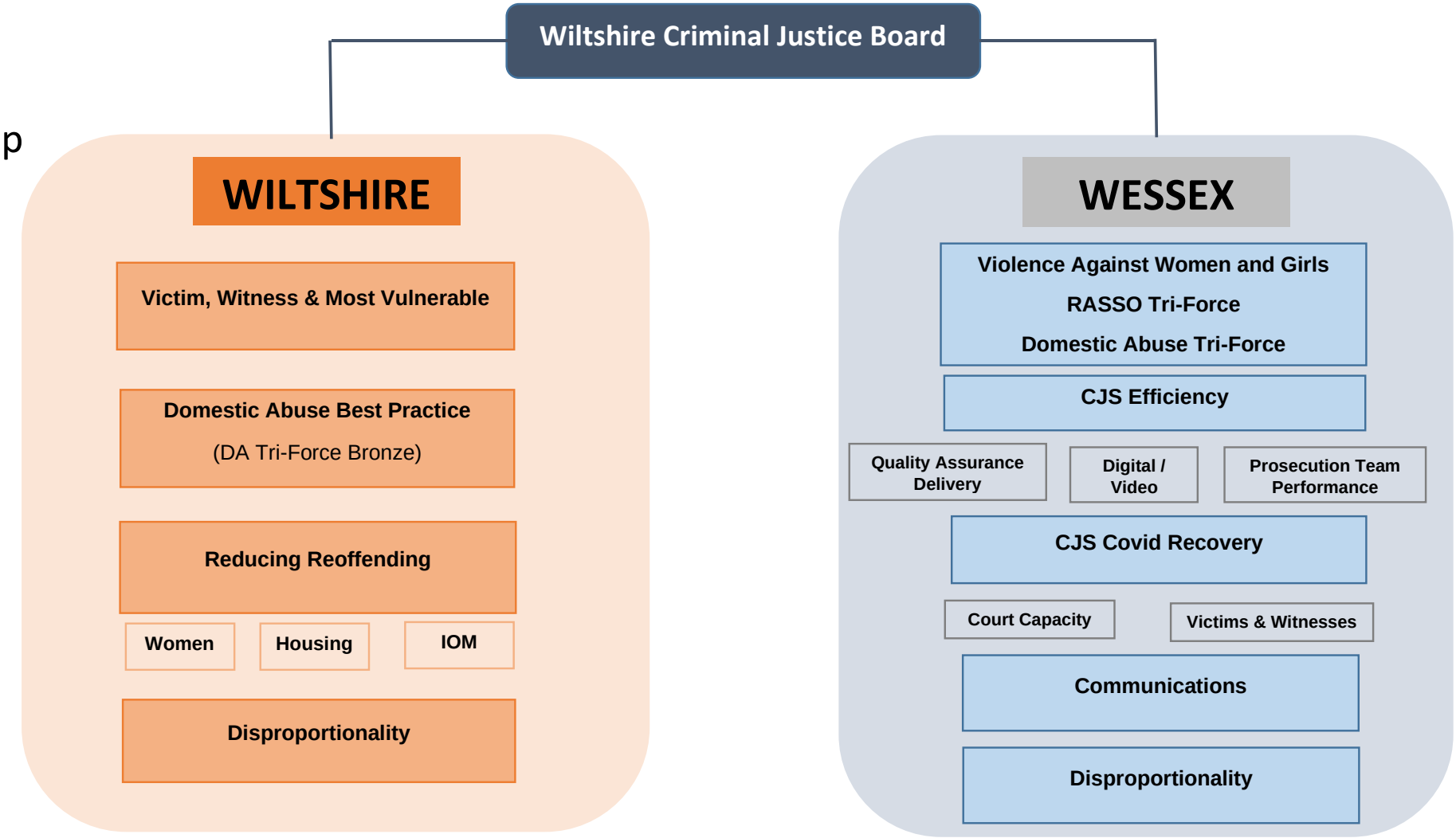
PRIORITY 4
Provide a fair and transparent Criminal Justice System that promotes confidence

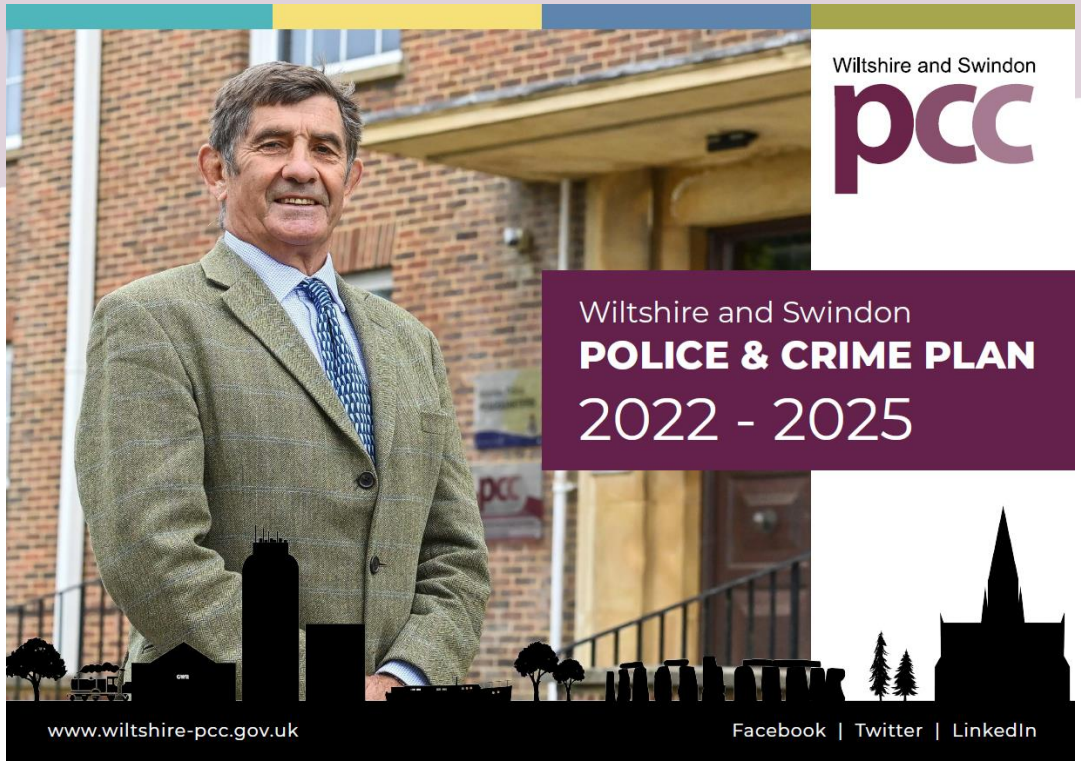
[wcjb-strategy-2021-2024.pdf (wiltshire-pcc.gov.uk)]

Police & Crime Commissioner for Wiltshire and Swindon

WCJB Delivery

- PCCs provide local leadership & coordination role
- WCJB and national scorecards, risk register, priority highlight report
- Work at Wiltshire, Wessex and National level
- Currently limited levers
- PCC Victims responsibility
- Delivers P&C Plan





Reducing Reoffending

Martin Parker, Commissioning Manager,
Criminal Justice and Reducing Reoffending
Wiltshire OPCC

Introduction

Why?

- Crime and offending behaviour across Wiltshire and Swindon will continue to be dealt with robustly. Protecting the public will not be compromised. Where people do offend, they will be held to account for their actions.

- However, whilst all offending needs to be reduced, the community has a right to expect public agencies to use their contacts with known offenders to reduce the risk that they will offend again.

- Reducing reoffending and criminality will lead to:
  - Fewer victims
  - Less harm and risk in the community
  - Will enable ex-offenders to contribute positively themselves, to their families and to their communities
  - Will reduce costs to the taxpayer (national estimated cost of reoffending is £9.5-13bn per year.

Governance

WCJB Reducing Reoffending (RRO) Board

- Reducing reoffending cannot be a task for the criminal justice system alone, organisations responsible for Housing, Health, Benefits, Education & Training and Employment in particular also have a central role to play in creating stronger, safer communities and need to recognise offenders and their families as groups who should have equal access to their services.
- Being responsible and accountable to the Wiltshire Criminal Justice Board (WCJB), a Wiltshire Criminal Justice Board Reducing Reoffending Board (RRO Board) has been set up.
- The RRO Board is made up of members from the Probation Service, HMP Erlestoke, Wiltshire Public Health, Swindon Public Health, Wiltshire Police, Bath and North East Somerset, Swindon and Wiltshire CCG, NHS England, Wiltshire Youth Offending Team, Swindon Youth Justice Service, Department of Work and Pensions.

Police and Crime Plan

Reducing Reoffending

The RRO Board takes responsibility to coordinate and drive the delivery of a joined up County wide reducing reoffending plan to improve outcomes for the offender, the community and the criminal justice system and to meet the ambitions as set out in the Police and Crime Plan, including specifically:

- Reducing Reoffending to prevent further victims of crime.
- Supporting offenders to rehabilitate back into society – particularly focussing on young people, female offenders and those causing most harm to communities.
- Working with the Police and Probation Service to deliver the Integrated Offender Management Service.
- Working with the NHS and Justice System to ensure offenders with mental ill health get the treatment they need.
- Improving support for veterans in the criminal justice system to keep meeting the Military Covenant.

WJCB RRO Board delivery plan 2022 – 23

Objective 1 – Priority Groups

Delivery goals for 2022-23 include:

- Reduce levels of reoffending across young people and manage the transition of young offenders.
- Deliver the Female Offender Strategy for appropriate, joined up and co-commissioned female services.
- Develop a strategy for reducing harm caused by domestic abuse perpetrators.
- Continue to co-commission (with Probation) domestic abuse serial perpetrator behaviour change support.
- Review services for perpetrators of sexual related crime.
- Develop the joint Police / Probation Integrated Offender Management Model to ensure those who present a high risk of re-offending are appropriately managed and review MAPPA processes, management and outcomes.
- Develop pathways and services available to veterans in the criminal justice system.

WJB RRO Board delivery plan 2022 – 23

Objective 2 – Mental health and wellbeing

Delivery goals for 2022-23 include:

- Monitoring and continued co-commissioning (with NHS England) of Mental Health Treatment Requirements (a Court ordered requirement).
- Develop business cases for other psycho-social support for mental wellbeing, particularly following Police Custody.
- Review services and support for people with learning disabilities and autism in the criminal justice system.
- Review how offenders are able to access physical health services.

WJB RRO Board delivery plan 2022 – 23

Objective 3 – Rehabilitation and services

Delivery goals for 2022-23 include:

- Development of Out Of Court Disposal processes and rehabilitation opportunities.
- Continue to co-commission (with Probation and Wiltshire Council) the Criminal Justice Caseworker (Housing).
- Work with Wiltshire and Swindon Public Health to review provision of substance use services for offenders in line with the 10 Year Drug Strategy and support the co-commissioning of new substance use services from April 2023.
- Commission, manage and maximise the benefit of services provided to people whilst in Police Custody (healthcare, liaison and diversion, substance use and Appropriate Adult).
- Review the delivery of (1) debt, finance and benefit (2) gambling and (3) education, training and employment services and support for offenders.

WJB RRO Board delivery plan 2022 – 23

Objective 4 – Engagement and messaging

Delivery goals for 2022-23 include:

- Develop independent scrutiny of Police Use of Force, Stop / Search and Out Of Court Disposal decisions.
- Improve the fairness, inclusivity and diversity of the criminal justice system through:
  - Delivery of inclusion and diversity learning opportunities.
  - Co-ordinating and joining up inclusion and diversity work by agencies within the Criminal Justice System.
  - Delivery of awareness raining / recruitment event.
  - Increase transparency of criminal justice inclusion and diversity information and data.
- Develop a coordinated criminal justice approach to capturing offender feedback to learn from those who are in criminal justice services.
- Keep working on communication to improve public perceptions of the benefits from rehabilitation of offenders.

Police and Crime Panel

Forward Work Plan - 2022

Please note: this is a working document which is subject to change

Date	Location	Provisional Agenda Items
Thursday 13 January 2022 10am-1pm	Guild Hall, Salisbury	• PCC Budget 2021/22 and MTFS
Thursday 3 February 2022 10am-1pm	Council Chamber, Monkton Park, Chippenham	• Formal consideration of PCC Precept proposal

Thursday 10 March 2022 10am-1pm	The Assembly Room, Town Hall, Devizes	• Update on engagement for Police and Crime Plan • Final Draft Police and Crime Plan • Delivering the Plan • PCC Update
Thursday 9 June 2022 10am-1pm	The Wessex Room, Corn Exchange, Devizes	• Quarterly Plan Delivery Update • PCC Update • Chief Constable to attend

Thursday 29 September 2022 10am-1pm	The Kennet Room, County Hall, Trowbridge	• Quarterly Plan Delivery Update • PCC Update • OPCC Strategic Lead victims and vulnerability presentation
Thursday 15 December 2022 10am-1pm	Swindon Borough Council Offices	• Quarterly Plan Delivery Update • PCC Update • OPCC Strategic Lead, crime prevention and early intervention

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